

Discussing the importance of Executive transitions in student organizations

# **Transition Planning**

Agenda

- 11 reasons why transitions should be done well
- Fundamentals and examples
- Question to consider and discuss
- Wrap up

"When kids act up in school, they are not getting what they need."

Are adults any different?

Employees?

Board members?

Give them what they need to be successful.



# Why board transitions should be done well

- 1. Establish a functional team.
- 2. Prepare them for duty
- 3. Seize an organizational growth opportunity
- 4. Positively affect tone & culture
- 5. Make a great first impression
- 6. Improve board recruitment
- 7. Pass on collective & curated knowledge
- 8. Avoid the firehose
- 9. Screen for commitment
- 10. Attract quality with quality
- 11. Bonus reason: Job security



Key ingredients to good executive changeovers

### Positive Environment & Growth Mindset Culture

- Fertile ground for learning, growth, innovation & planning
- Reduce/eliminate sources of stress
  - Fear, ego, frustration, lack of confidence, perfectionism, overwhelmed, feeling alone, etc.

Key ingredients to good executive changeovers

### Role Clarity, Role Clarity, & Role Clarity.

- Everyone in the organization knows...
  - What their role is and how they contribute to the mission
  - What their role is not, and why it's important to stay in their lane (not step on toes)

# Key ingredients to good executive changeovers

### **Honest Advertising**

- Be crystal clear about what the job is and isn't, before nominations close.
- Here's what we cover at NAITSA:
  - Position info including role, benefits/perks, limitations
  - How NAITSA works (roles and reporting structure)
  - How to be successful as an Executive
  - Fiduciary duty
  - Nomination & campaign tips
  - What to expect if you win your election

### NAITSA - Roles & Accountability Structure

ROLE **MEMBERSHIP** RESPONSIBILITIES **ELECTED** • ELECTIONS **STUDENT BODY** VOTING HIRED • REFERENDA SHARED RESPONSIBILITIES • BYLAW APPROVAL **GOVERNANCE** • ANNUAL BUDGET APPROVAL SUPPORT THE MISSION • REPRESENTATIVE OVERSIGHT "Enhance the NAIT student experience Reporting by advocating for their rights. • POLICY APPROVAL REPRESENTATION • OFFICIALLY REPRESENT MEMBERS • MANAGEMENT OVERSIGHT Reporting • ORGANIZATIONAL STEWARDSHIP **MANAGEMENT** • STAFF OVERSIGHT Reporting • SERVICE DELIVERY

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# Key Traits for Success on Executive Council

- Eagerness to learn and grow
- Desire to develop your executive presence
- Passion for helping all students
- Ability to remain non-partisan
- Contributing team member
- Emotional balance (thinking/feeling brain)
- Skilled communicator
- Integrity and accountability
- Empathy and perspective
- Humility and self-awareness
- Inspirational positivity and confidence



### Collect and share testimonials

#### **GILLIAN BILODEAU**

VP Student Services 2014-15

"[Being a NAITSA Executive Council member] It's like having an entire student population being your boss. There'a a lot of responsibility to make sure you're fulfilling your promises but also help bring things to the table that maybe they didn't even know they wanted at the end of the day. It's an experience that will benefit you throughout your entire career, you'll take pieces of what you've learned and carry that through your entire life."



#### **JUSTIN NAND**

President 2015-16 | VP External 2014-15

"If you want to help students, run for NAITSA Executive Council. They'll train you, and they'll make sure that you do the best job you can do for the students. All we need is students that want to help people, and the rest will be taken care of."





#### JOHN PEROZOK

President 2016-17

"I learned how to network, how to work with the government, how to deal with high stress. (...) It was awesome because it wasn't easy, it was uncomfortable for me. I learned so much about myself. My strengths, my weaknesses, and what I need to work on to be successful in the workplace going forward. It's something that change my life entirely, and the way I think about everything."



#### JONATHAN BILODEAU

President 2013-14 | VP Student Services 2012-13

"For whoever take those roles, it'll completely redefine their lives. It'll force them to search inside themselves, dig as deep as they can, and really expose their character for who they are, because that's what the job is. The job is defining yourself, and defining yourself in service to others."

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# Key ingredients to good executive changeovers

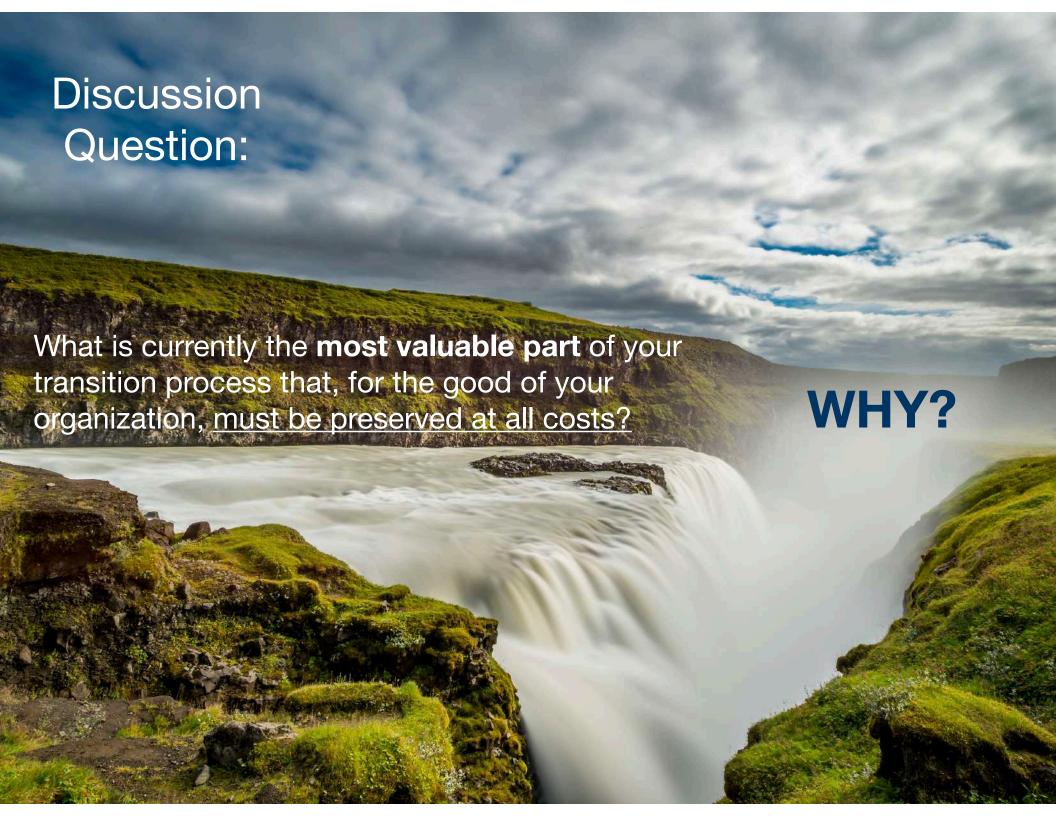
### PURPOSE, PRIORITIES, & APPROACH (© Kesa Inc.)

- These three team elements make up the bulk of our initial team building retreat (i.e. the WHY, WHAT, and HOW of the team.)
- 4 questions of purpose starts the team on **common ground**:
  - 1. Who do we serve?
  - 2. What do they need from us?
  - 3. How do we add value as a team?
  - 4. What would make us extraordinary?
- Purpose without priorities is just hope; What real work will the team do?
- Agreeing on a shared approach —> How will we work together?

# Key ingredients to good executive changeovers

### GMs & EDs — Be a Helpful "Guide on the Side"?

- What is your currently defined role in transition?
  - Organizer? Facilitator? Spectator? Not involved?
- Every organization needs its own unique process
  - No one-size-fits-all
  - Complex systems evolve from simple ones; Fine tune over time
  - Steal ideas here (at AMICCUS-C)



# Wrapping up Session takeaways

- Transitions are important to do well and valuable in many ways
- Take stock of your current process; enhance what works and improve over time
- Final tips:
  - Avoid "we've tried that before and it didn't work"
  - Expand your timeline as much as possible; more time the better
  - Consider a third party facilitator if budget allows
- Chris Chelmick <u>chrisc@nait.ca</u>



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